

Tab B Return on Investment Program Funding Application for FY 2013

Contact Information:

Funding to be requested (select only one):

☐ **IT Enterprise Solution project**

☒ **Agency Specific IT project**

Date: 08/31/2011
Agency Name: Department of Veterans Affairs
Project Name: Desktop replacement for agency
Agency Manager: Jodi Tymeson
Agency Manager Phone Number / E-Mail: 515-242-5331
Executive Sponsor (Agency Director or Designee): Jodi Tymeson, Executive Director

Amount of Funding Requested: \$6,400.00

Section I: Project Description

The Iowa Department of Veterans Affairs (IDVA) mission is to serve veterans and their families. We are dedicated to ensuring veterans and their dependents receive county, state and federal benefits. We are also committed to helping soldiers with successful reintegration into civilian life. Our department has grown considerably over the last few years due to the successful implementation of many new veterans programs and initiatives. To help manage the increasing caseload, the department introduced a new software system – Virtual Veterans. This is an electronic records management product. Over the past year the new program software was installed and data is being transferred. This user-friendly program will be available for use in the near future. The Department has also redesigned our web site to be more user-friendly and easy for the veterans to research benefits and able to find assistance for themselves as well as family members. Easy to use forms have been designed and implemented and a new application has been developed to track veterans and their spouses who are currently using assisted living and require veteran's benefits.

The IDVA is striving to fulfill all the requirements necessary to provide services to the veterans, however, efforts are also dependent on efficient and up-to-date equipment necessary for the employees to deliver these services. The funds from this project will allow staff members to replace aging 2004 – 2006 computers with more efficient equipment and better serve the public.

Section II: Expected Results

The Department has utilized technology to reach out to Veterans of all ages and eras to learn about important developments, benefits and issues that may affect them. Providing a presence using Facebook, Twitter, our web site allows us to use new approaches to reaching the thousands of veterans in Iowa. These resources allow us to make it easier for service members to stay up to date on important issues. It is a way to connect with benefits and services that they have already earned. Technology enables us to educate and inform veterans and also their family members. Over time, older veterans also become less connected to service-related news and updates; technology allows us to reach out to these veterans as well. The funds from this project will enable the IDVA to purchase new equipment that will enable us to offer services more effectively and efficiently using enhanced computers with powerful new and faster processors as well as computing with reliability, manageability and stability features. This will greatly enhance our ability to serve the citizens of our state.

This project will enable the IDVA to also provide more efficient services to our partners such as city, county and other state agencies within the State of Iowa.

Section III: Financial Analysis

1. Estimated Project Costs from Funding Sources

Contract: IA-State of Iowa HP Contract for Desktops

Configurable – HP Compaq Computer with Monitor
6 GB Memory, 250 GB Hard Drive,
19 “ Monitor
Estimated cost: \$800.00

Total Estimated Cost for 8 Desktops and Monitors: \$6,400.00

2. Measurable State Benefits: Increased federal benefits to veterans are an increase in dollars for the State of Iowa. The IDVA has been credited for bringing millions of federal dollars in veterans benefits to the State of Iowa.
3. Non-measurable savings: It is obvious that the time savings per employee per day would be incredible using faster and more efficient equipment. Currently antiquated systems cause slow response times, slow computing time, as well as constant repair. Quicker and faster service to veterans is very important.
4. Intangible Benefits: All partners as well as employees were be happier and have more confidence in the IDVA and state government. Continued efficiency of online access is beneficial to city, county, state and federal entities.
5. Risk To agency and customers: If employees do not have efficient technology to perform their duties, veterans will suffer by delayed response, delayed payments, delayed benefits.

Enclosure One, Financial Analysis Spreadsheet to Return on Investment (ROI) Program Funding Application					
Agency Name:	Iowa Department of Veterans Affairs				
Application Name:	Improving Technology within Agency				
Table One: Estimated Project Cost					
	FY13	FY14	FY15	FY16	FY17
Development and Implementation Costs	\$6,400	\$0	\$0	\$0	\$0
Recurring Costs	\$0	\$0	\$0	\$0	\$0
Total Costs	\$6,400	\$0	\$0	\$0	\$0
Table Two: Percentage of Costs From					
General Fund					
Federal or other funding					
Pooled Technology Fund	100%				
Table Three: Projected Reduction in Expense					
For Requesting Agency	\$0	\$0	\$0	\$0	\$0
For Other State Agencies	\$0	\$0	\$0	\$0	\$0
TOTAL Cost Reductions	\$0	\$0	\$0	\$0	\$0
Table Four: Calculated Estimated Return on Investment					
Total projected cost from table one	\$6,400	\$0	\$0	\$0	\$0
Total projected cost reductions from table three	\$0	\$0	\$0	\$0	\$0
Projected Net Benefit to the State of Iowa	-\$6,400	\$0	\$0	\$0	\$0